

# Facts & Information

Smart Consumer Guide Fact Sheet #1

May 2002

## When your move involves storage

If during your move, some or all of your belongings must be stored either temporarily or long term, the following rules will apply based on the type of storage.

### Storage-in-vehicle (SIV)

Storage-in-vehicle service is when your belongings are temporarily stored in or on the mover's vehicle instead of being moved into a warehouse. Not all companies offer this option since it ties up their equipment for the storage period.

The following rules apply to storage-in-vehicle service:

- Belongings must not be stored for more than 10 days.
- The vehicle must be parked in a safe, secured area and locked at all times.
- The vehicle must be in good condition, not subject to leakage, pilferage, or entry by vermin or insects.
- The mover must continue to accept responsibility for any loss or damage during SIV at the value protection level selected on the bill of lading.
- The mover will charge for every day your belongings are stored in the vehicle. Your bill of lading must include a notation stating you have requested SIV service and agree to pay the stated rate. Current rates for SIV are between \$61.38 and \$102.30 per day but are subject to change. Refer to the Household Goods Tariff 15-A on the UTC's web page for the latest rate information.

### Warehouse storage: General Information

There are two types of warehouse storage: storage-in-transit (90 days or less) and permanent storage (more than 90 day). If your belongings will be stored in a warehouse, you must initial the front of the bill of lading, indicating the type of warehouse storage you are requesting.

Regardless of the type of warehouse storage you authorize, you will be required to pay a fee that includes the rent for the storage space and a charge for moving your belongings in and out of storage.

Both the mover and the warehouse must maintain the following information:

- An itemized list of stored belongings.
- Bill of lading number.
- Origin and destination points of your shipment.
- Condition of each item when received at and forwarded from the warehouse.
- The dates when all charges, advances, or payments were made or received.
- The dates when delivered into, and forwarded from, the warehouse.



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To request availability of documents in alternate format call (360)664-1133.

## **Warehouse: Storage-in-transit (SIT)**

SIT is temporary warehouse storage of your belongings for up to 90 days pending a move to their final destination. The storage may be in either a warehouse owned by the mover, or in a warehouse the mover has chosen as its agent. Either way, the UTC regulates the moving and storage rates you pay to the mover.

The mover will continue to be liable for loss or damage to your belongings while in SIT, at the value protection level you selected on your bill of lading.

When your belongings are placed in SIT, the mover may bill you for:

- Transporting your belongings from the origin point to the warehouse.
- Storage for the first 30-day period.
- Warehouse handling.
- Value protection during the temporary storage.
- Any additional services provided by the mover, such as packing materials, overtime charges, third party billings, etc.

If your belongings are not removed from storage within 90 days, your move is considered completed and the following conditions apply:

- Mover's liability terminates at midnight on the 90<sup>th</sup> day.
- The warehouse is considered the destination point for your belongings.
- Your stored belongings are subject to the rules, regulations, and charges of the warehouse. You will need to deal directly with the warehouse.
- The mover must bill you for all charges accrued to date.

## **Warehouse: Permanent Storage**

Permanent storage is warehouse storage for longer than 90 days. In this case, the destination of your move is the warehouse. You will pay the mover for the move and pay the warehouse separately for storage costs. Permanent storage is not regulated by the UTC. Review carefully any documents you receive from the warehouse.

When your belongings are placed in permanent storage, the mover will bill you for:

- Transportation to the warehouse.
- Charges for value protection during the move to the warehouse.
- Any additional services provided such as packing materials, overtime, third party billings, etc.

The mover's liability for value protection ends when your belongs enter permanent storage. Many warehouses limit their liability on goods in storage to 10 cents per pound per article unless you purchase additional protection. This means the warehouse would pay only \$1 for a 10-pound lamp broken lamp, even if its worth \$200.

You are not obligated to use the same mover when leaving storage. But whether you use your original mover or a new one, you will have to pay for moving your belongings out of storage and all other charges associated with the move.